

# A multilevel analysis of the effects of external rewards on elementary students' motivation, engagement and learning in an educational game

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- Quest Atlantis PI: Sasha Barab
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- Research Assistants: Ellen Jameson, Steven Zuiker, Adam Ingram-Goble, Eun Ju Kwon
- Teacher: Jake Summers

# Participatory Assessment Design Principles



Let contexts give meaning to conceptual **tools**



**Reward** disciplinary engagement



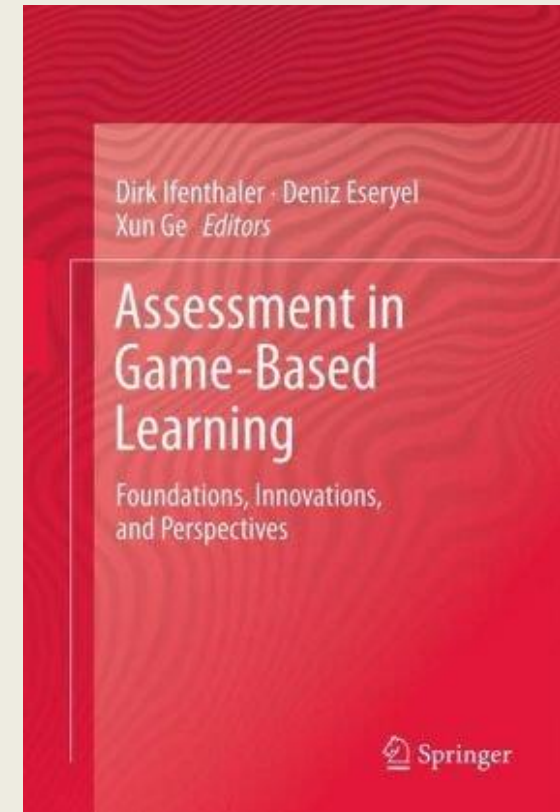
**Grade** reflections rather than artifacts



**Assess** individual understanding prudently



**Measure** aggregated achievement discreetly



# Taiga Ecological Sciences Curriculum

- 13 hours of grade 4-6 curriculum:
  - Ecology (e.g., erosion and eutrophication).
  - Chemistry (e.g., dissolved oxygen).
  - Scientific and socio-scientific inquiry.



# Taiga Challenge

- Assist Ranger Bartle
- Why are the fish dying?
  - Interview NPCs (non-player characters).
  - Take and analyze water quality samples.
- Balance needs of diverse users
  - Sportfishers, loggers, farmers, and visitors
  - Can't blame one group
  - Support both scientific and socioscientific Inquiry

The screenshot shows a virtual world interface. The main window displays a character standing in a virtual environment with a sign that reads "Ranger Station". The character is wearing a green hat, a green jacket, and blue pants. The background is a dark, textured wall with a sign that reads "Ranger Station".

The chat window at the bottom shows the following text:

```

Immigration Officer: Welcome to QA 5.0
Immigration Officer: Welcome to OTAK Central, portal to the Universe.
< Glatissant JUST ENTERED THE WORLD >
OTAK: The following users are in otakhub:
OTAK: aguevara, thidalgo, lindax, girlgeek, nharding, mvasquez
OTAK: Hello Glatissant! Welcome Back!
Immigration Officer: Welcome to Taiga World!
< Glatissant JUST ENTERED THE WORLD >
  
```

The right-hand side of the interface shows a "Web" window with a message from "Ranger Bartle". The message reads:

**Glatissant**

**Ranger Bartle**

"I just cannot thank you enough. I hate to see you go, but it looks like we probably have a solution now. I really believe that your hard work here in Taiga will pay off. I'm very excited for the future of Taiga National Park!

"Before you move on though, Salik wants to see you. She probably wants to say goodbye too. Farewell, my friend!"

A "HOME" button is visible at the bottom of the message window.

The bottom status bar shows: Download complete Done | 0.0 K/sec | 14.5 frames/sec | 8:11:05 PM Mon Jun 25, 20 | 200 meter | 6.0 meter | 0.0 m

# Example Quest

- Why fish are dying?
  - Interpret indicators (e.g., pH, turbidity)
  - Understand processes (e.g., eutrophication)
  - Coordinate data and theory
- Submit for review by teacher (as Ranger)
  - Revise and resubmit for learning

## Taiga Q3: Beyond Opinion

Your goal(s) are to:

In this Quest, you collected water from the river and analyzed it with Abby. Now respond to three challenges below, using the lab results as evidence.

- Summarize how the indicators in the water change from site to site. Use your own words—Ranger Bartle already has a copy of the chemical chart, but he needs you to explain what it means.
- How does this data help explain why the fish are dying?
- What's going on in Taiga that might be causing the different indicator values? Explain how the Mulu, the fishing company, and the loggers either contribute to or are victims of the fish decline problem.

### Submit Your Response to This Quest

Attachment 1 (optional)	Attachment 2 (optional)
Attachment 3 (optional)	Attachment 4 (optional)

### Describe Your Attachment(s) or Paste Your Response

**B** *I* U ABC | [List Icons] | A | ab | [Undo] | [Redo] | [List Icons] | HTML | [Image] | [ABC] | [Dropdown]

turbidity, and this floats down to Station C, the fishers' land, as well as the stuff from station A. As a result, station C has a mixture high turbidity and high levels of nitrates and phosphates. This means that the fish at station C are dying because of the fishers' activities and from eutrophication. The Mulu contribute to this problem by farming too close to the river. If they had more land, they could farm further away from the water, and that would solve the problem of eutrophication. *The fishers are victims and contributors of this problem. They contribute to the problem by damaging the fish when*

### My Reflection

# Taiga Assessment by Level

<b>LEVEL (Orientation)</b>	<b>ASSESSMENT</b>	<b>PRIMARY FORMATIVE FUNCTIONS</b>
<b>CLOSE (Activity)</b>	Analyze Content of Quest Submissions	Refine activities, advance learner understanding
<b>PROXIMAL (Curriculum)</b>	Open-ended performance assessment	Guide refinement of the curriculum, formal remediation
<b>DISTAL (Standards)</b>	Randomly selected test items aligned to targeted standards	Convince broad audience of curricular value

# Incentives, Competition, Engagement, & Learning

- 30-year debate over extrinsic incentives
- Incentives used in most games that get played
- Current studies on motivation and gaming
  - Correlate self-\_\_\_\_\_ and learning or measure gains in self-\_\_\_\_\_
- Hickey (2003, *Elementary School Journal*, after Collins, Brown, & Duguid, 1989) suggested incentives and competition might not be inherently negative.
- Hickey & Schafer (2006, *Handbook of* ) laid out a three level model
  - Close engagement
  - Proximal understanding & situational interest
  - Distal achievement and personal interest



# Feedback and Learning

- Feedback is essential in learning environments
  - Supports continued engagement.
  - Don't need to prove feedback "works."
- Feedback on engagement in academic setting usually requires assessment.
  - Formal assessment interrupts experience.
  - Presents crucial balancing act
- Feedback must be useful *and* used:
  - Must consider timing, target, and form.


# QUEST ATLANTIS: TAIGA QUEST 2 - BEYOND OPINION

## SCORING AND FEEDBACK RUBRIC

<p><b>Overview</b> Use this rubric to review Quest 2 submissions and provide formative feedback. A “complete” submission will show understanding of both water quality <i>indicators</i> and ecological <i>process</i>, and how they work in <i>synthesis</i>. Few submissions are likely to be complete. Students whose submissions are not judged complete need to visit the lab technician who will review these concepts before students resubmit Quest 2.</p>	<p><b>Instructions</b></p> <ol style="list-style-type: none"> <li>1. Before using rubric, review the knowledge tables and example responses in the appendix.</li> <li>2. Review each submission for evidence of the three types of understanding using the rubric below.</li> <li>3. Assign from 0 to 3 points to each submission.</li> <li>4. Accept submissions judged <i>complete</i> (3 points) and reject others.</li> <li>5. Cut and paste the corresponding feedback into the feedback submission box.</li> </ol>
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	1. Indicators	2. Ecological Processes	3. Synthesis	Teacher Feedback (Copy and paste it as <i>Reviewer Comments and Feedback</i> )
	Do they understand the various water quality indicators?	Do they understand erosion and eutrophication?	Do they understand how indicators and processes interact?	
	Requires accurate and detailed description of the changes in indicators along the river.	Requires accurate characterization both processes.	Requires accurate integration evidence and processes	
<b>3 Complete</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>	Hi! This is Ranger Bartle. Really great job on this Quest! Your understanding of the chemical indicators and their relation to water quality has really brought us closer to figuring out what is happening in Taiga. You are quite a field investigator. Thank you so much for your hard work and thorough analysis.
<b>2 Near-Complete</b>	<b>Yes</b>	<b>Yes</b>		Hi! This is Ranger Bartle. Thank you so much for your help on this Quest, but I cannot still understand what is causing the fish decline. I want you to revise this Quest. The Lab Technician has volunteered to help you out. Before revising, you <b>must</b> visit the Lab Technician, and talk with him about <b>how you can use the indicators as scientific evidence of changes in an ecosystem</b> . You need this to revise your Quest.
<b>1 Partial</b>	<b>Yes</b>			Hi! This is Ranger Bartle. Thank you so much for your help on this Quest, but I cannot still understand what is causing the fish decline. I want you to revise this Quest. The Lab Technician has volunteered to help you out. Before revising, you <b>must</b> visit the Lab Technician, and talk with him about <b>what erosion and eutrophication mean and how you can use the indicators as scientific evidence of changes in an ecosystem</b> . You need this to revise your Quest.
<b>0 Incomplete</b>				Hi! This is Ranger Bartle. Thank you so much for your help on this Quest, but I cannot still understand what is causing the fish decline. I want you to revise this Quest. The Lab Technician has volunteered to help you out. Before revising, you <b>must</b> visit the Lab Technician, and talk with him about <b>how indicators are changing along the Taiga River, what erosion and eutrophication mean and how you can use the indicators as scientific evidence of changes in an ecosystem</b> . You need this to revise your Quest.

# New Formative Feedback Routine



**Glatissant**

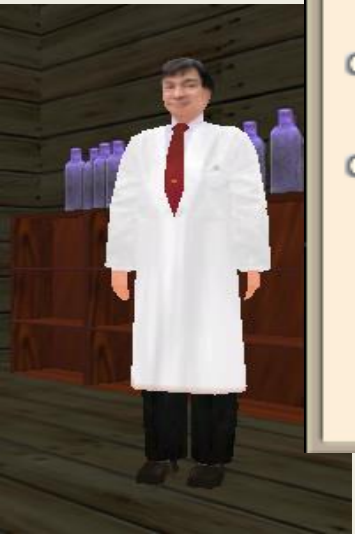
**Lab Technician**

"Hello! I've had some experience with water quality analysis that you might find very helpful. I'll be happy to share with you what I know. I know we've already talked about the water quality indicators you measured, like pH and turbidity. Are you sure you know what they mean, or would you like to go over them briefly?"

Yes, I know what the water quality indicators mean.

No, I'd like to talk about the water quality indicators

[HOME](#)



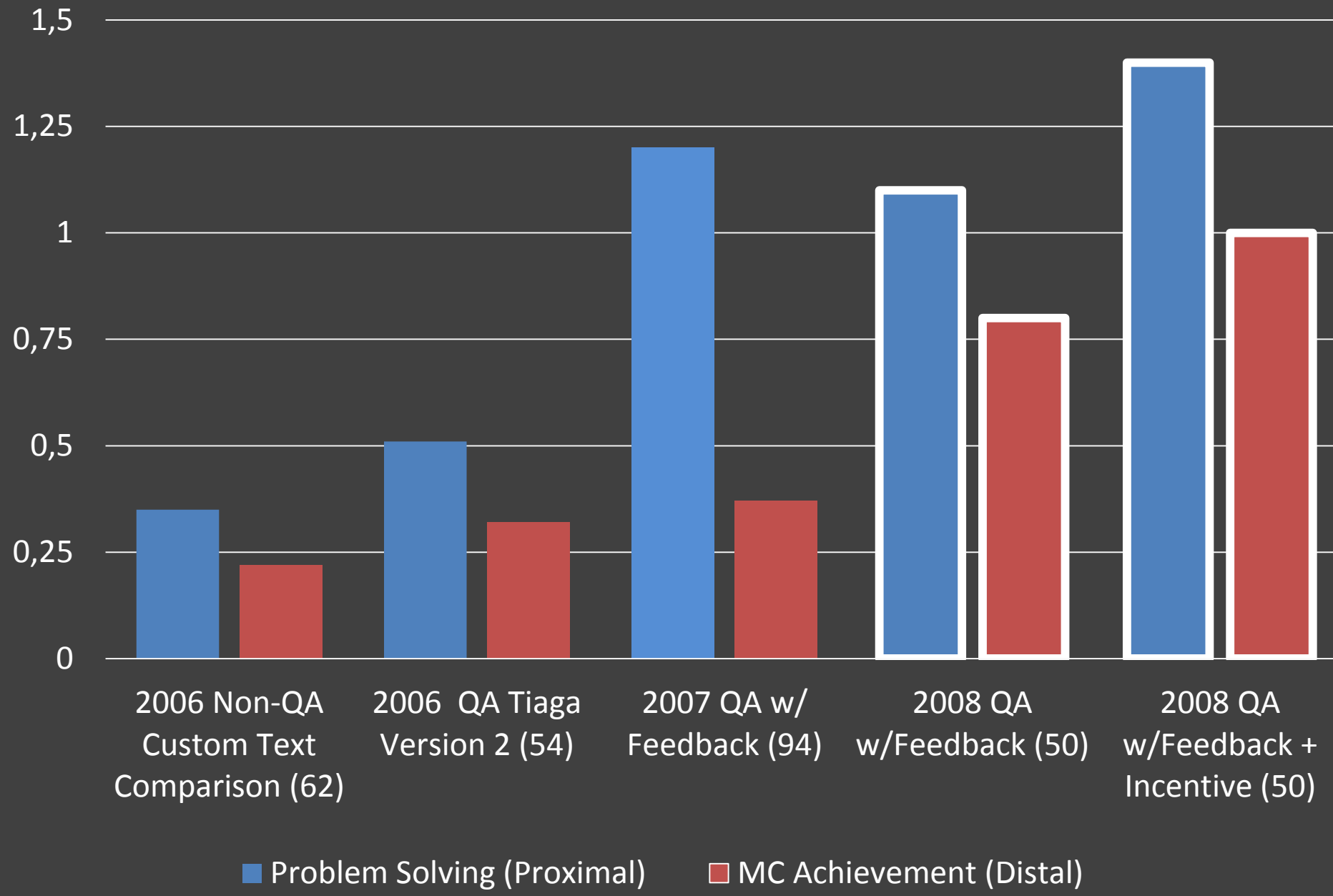

[CLOSE \(X\)](#)

Chemical indicator	Results (A)	Results (B)	Results (C)	Sources and description
pH	6.6	7.0	7.3	A pH of 6.5 to 7.5 is usually very good. Less than 5.5 and greater than 8.5 is usually bad for aquatic life. <a href="#">(Read More)</a>
DO	5.5 ppm	4.5 ppm	4.0 ppm	Dissolved oxygen levels between 5 and 6 parts per million (ppm) are usually needed for large fish to thrive. Levels below 3 ppm are very stressful to aquatic life. <a href="#">(Read More)</a>
turbidity	6 NTU	27 NTU	22 NTU	Turbidity values of 5 NTU (turbidity units) or less are excellent for many freshwater fish. Values greater than 25 NTU are bad for most fish. <a href="#">(Read More)</a>
nitrate	3.15 ppm	0.96 ppm	2.08 ppm	Nitrate values less than 0.3 ppm are excellent and nitrate values greater than 2.0 ppm are poor. <a href="#">(Read More)</a>
phosphates	3.6 ppm	1.70 ppm	3.08 ppm	Phosphate values less than 0.1 ppm are excellent and phosphate values greater than 3.0 ppm are poor. <a href="#">(Read More)</a>
temperature	17.5 C	22.5 C	22.0 C	If the temperature in a waterway from one location to another changes more than 5 C, aquatic life can become very stressed. <a href="#">(Read More)</a>

**Lab Technician**

"Please help me to review how the indicators change along Taiga River. Let me know if I am wrong. So in site C near the K-fly Fishing Company, DO, nitrate, turbidity, phosphates are in the unhealthy range for fish. Near the Mulu village,

# Learning Gains Across Implementations (in SD)



# Challenges to Studying Incentives in Immersive Contexts with DBR

- Individual game and social Game
  - Most motivation and assessment studies embrace an aggregative reconciliation
  - Assessment model embraces a dialectical reconciliation .
- Embedding quasi-experiments in DBR
- Experimental studies of consequential incentives
  - Most important incentives of all

# 2008 Study of Badges & Incentives

- Manipulated public recognition of questing success:
  - Public Recognition w/ badges & leaderboard
  - No Incentive w/ only “intrinsic” incentives
- Refined the formative feedback routine
  - List of 30 FAQs



# 2008 Incentive Study

## Motivation Outcomes & Measures

<b>LEVEL (Orientation)</b>	<b>Outcome</b>	<b>Measure</b>
<b>CLOSE (Activity)</b>	<b>Intentionality during Quest 2 formative feedback</b>	<b>Appropriate use of formalisms in Quest 2</b>
<b>PROXIMAL (Curriculum)</b>	<b>Intrinsic motivation during Quest 2 task</b>	<b>Self-reported motivational state during Quest 2</b>
<b>DISTAL (Standards)</b>	<b>Motivation towards academic content in Taiga.</b>	<b>Gains in self-reported interest and value in solving ecology problems</b>

# Motivational State Survey (proximal)

<b>Scale (# items)</b>	<b>Example Item</b>	<b>Reliability (alpha)</b>
Interest (5)	I enjoyed doing Quest 2 very much	$\alpha = .896$
Value (4)	I think that doing Quest 2 was useful for learning about water quality (e.g. erosion, Ph, D.O.....)	$\alpha = .767$
Competence (4)	I was a pretty skilled at doing Quest 2.	$\alpha = .781$
Effort (5)	I put a lot of effort into doing Quest 2.	$\alpha = .802$

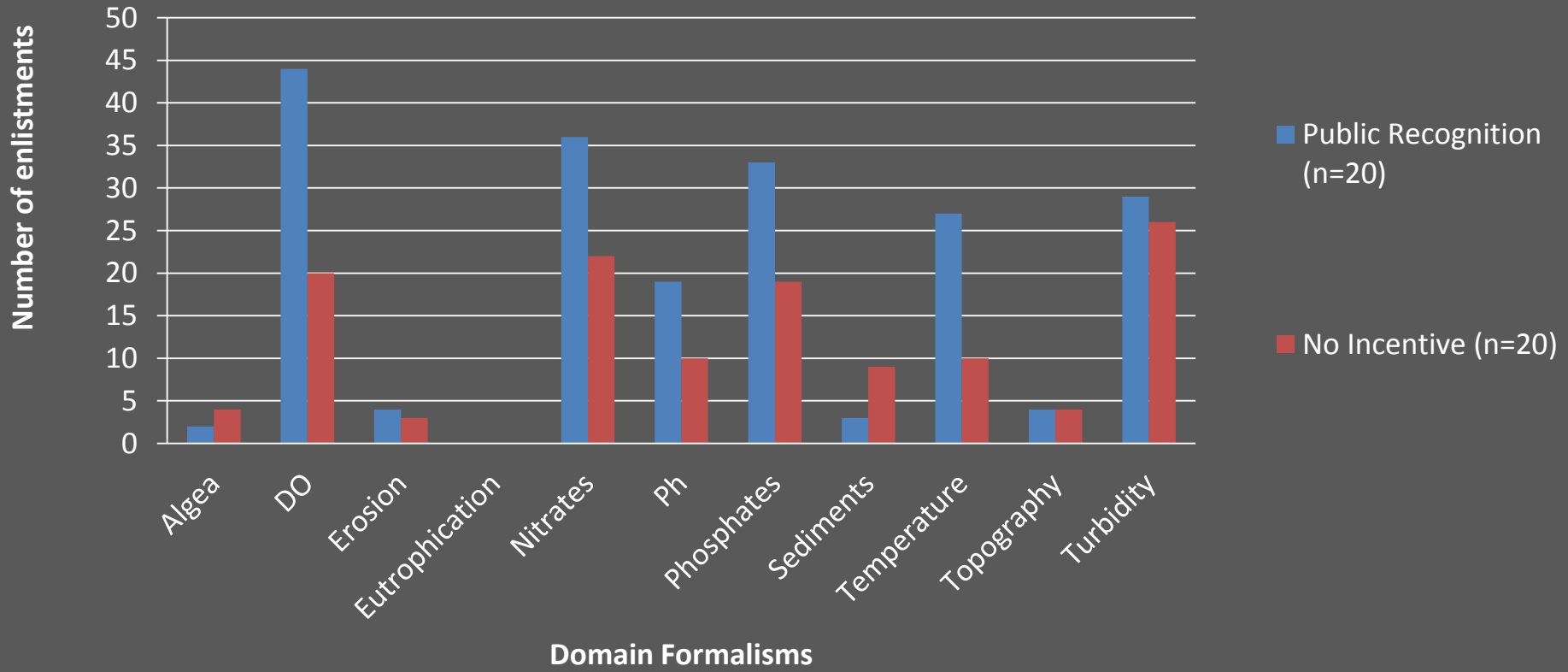


# Personal Interest Survey (Distal)

Name (# items)	Stem	Sample Item
Water Quality	How do you feel about scientific problems involving water quality and ecology (e.g. how fish, river plants and other aquatic life are impacted by development, logging, erosion, watershed damage, etc.)?”	3. There is a chance I would take some action (e.g., send an email, collect some data, etc) to help solve water quality problems.
Complex Science	How do you feel about scientific problems where the solution to one problem might create other problem (e.g. disposing of nuclear waste, damming a nice river to provide water for agriculture, etc.	5. I might choose to read an article in the newspaper about these kinds of problems.
Controversial Science	“How do you feel about controversial scientific problems that involve complex social, moral, and ethical issues (e.g., genetic engineering, stem cell research, cloning, etc.)	4. There are lots of other things that I would rather study than these kinds of problems.

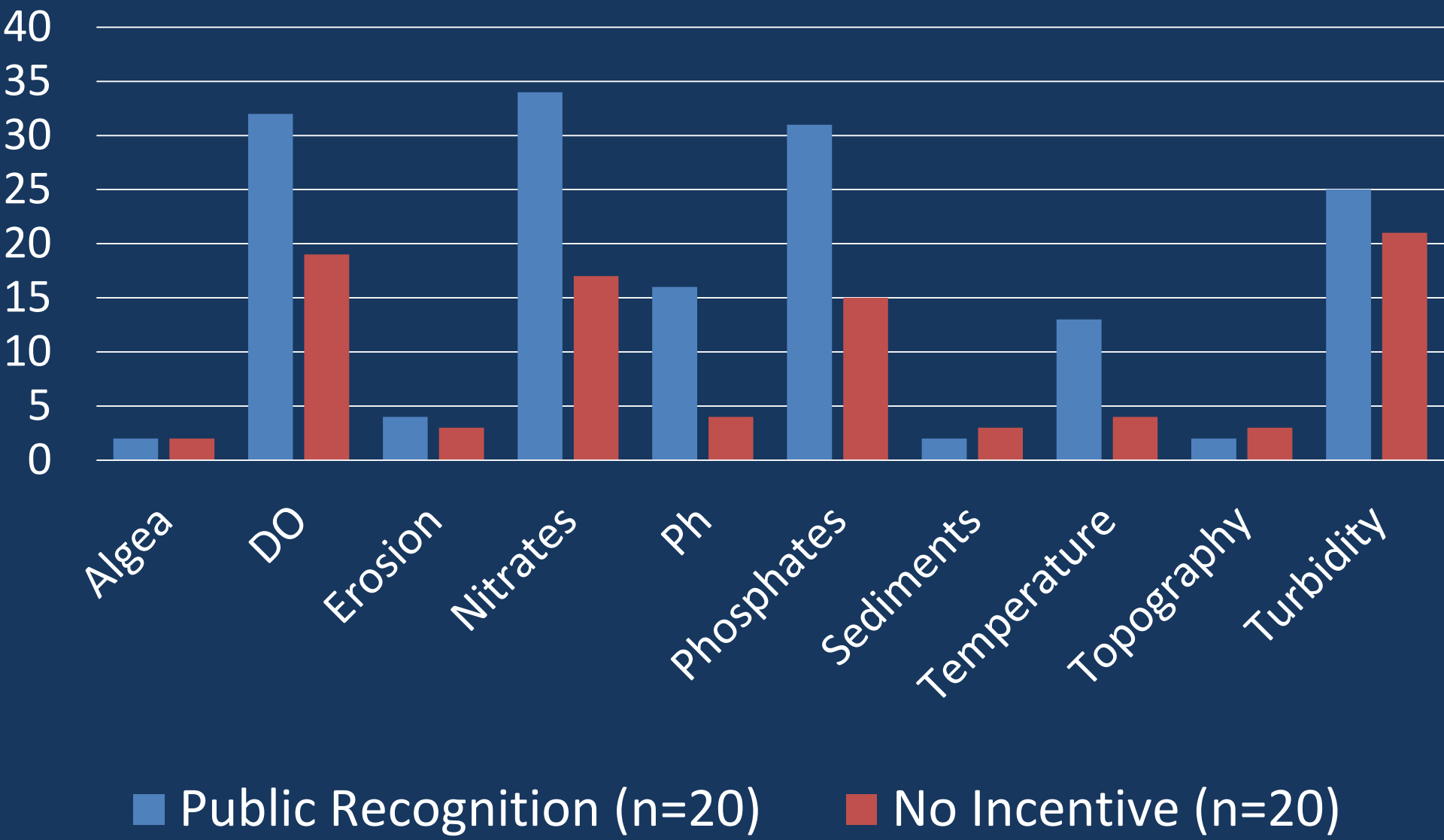
# CLOSE ENGAGEMENT & LEARNING

## Frequency of Enlisted Formalisms

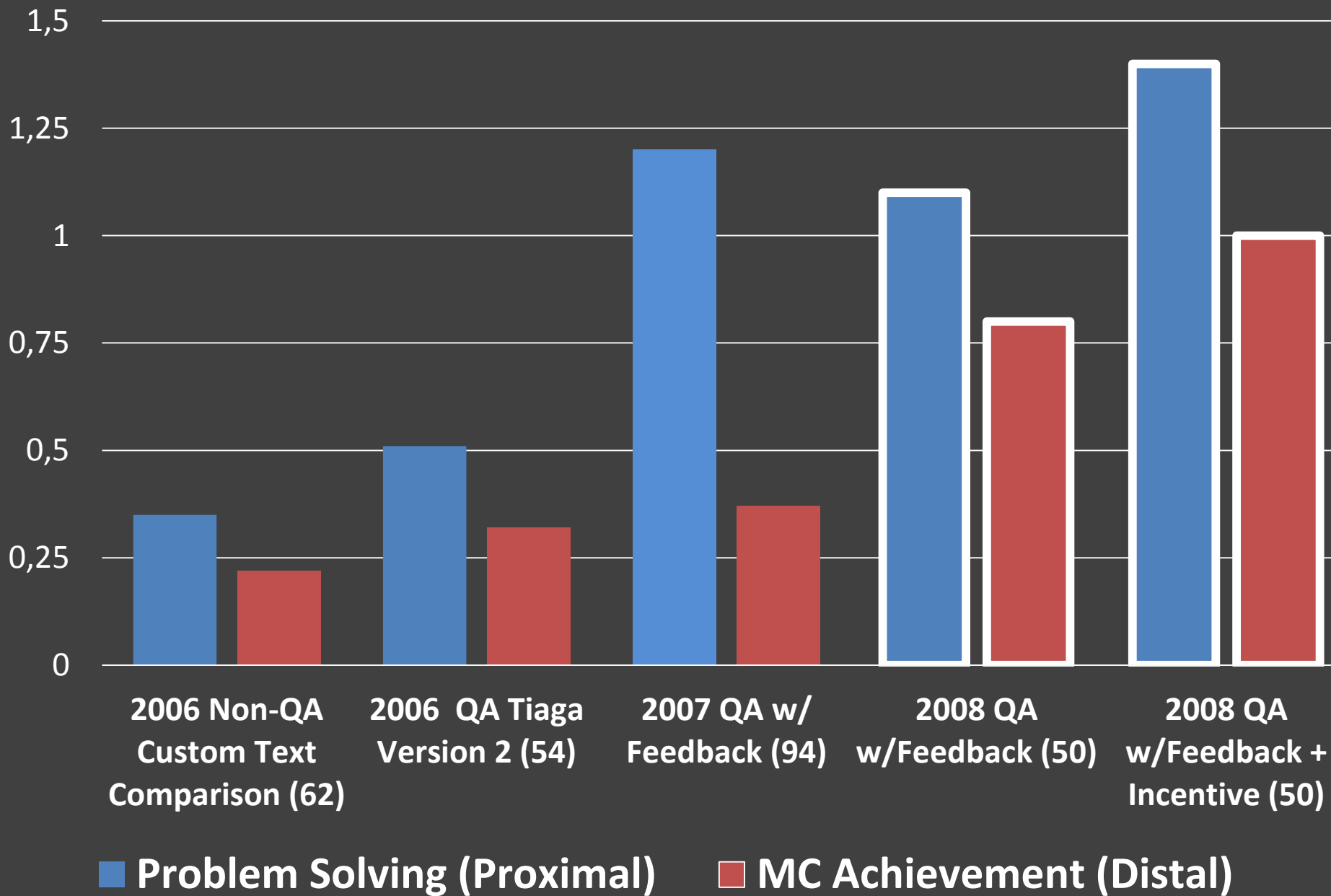


# CLOSE ENGAGEMENT & LEARNING

## Frequency of Accurately Enlisted Formalisms

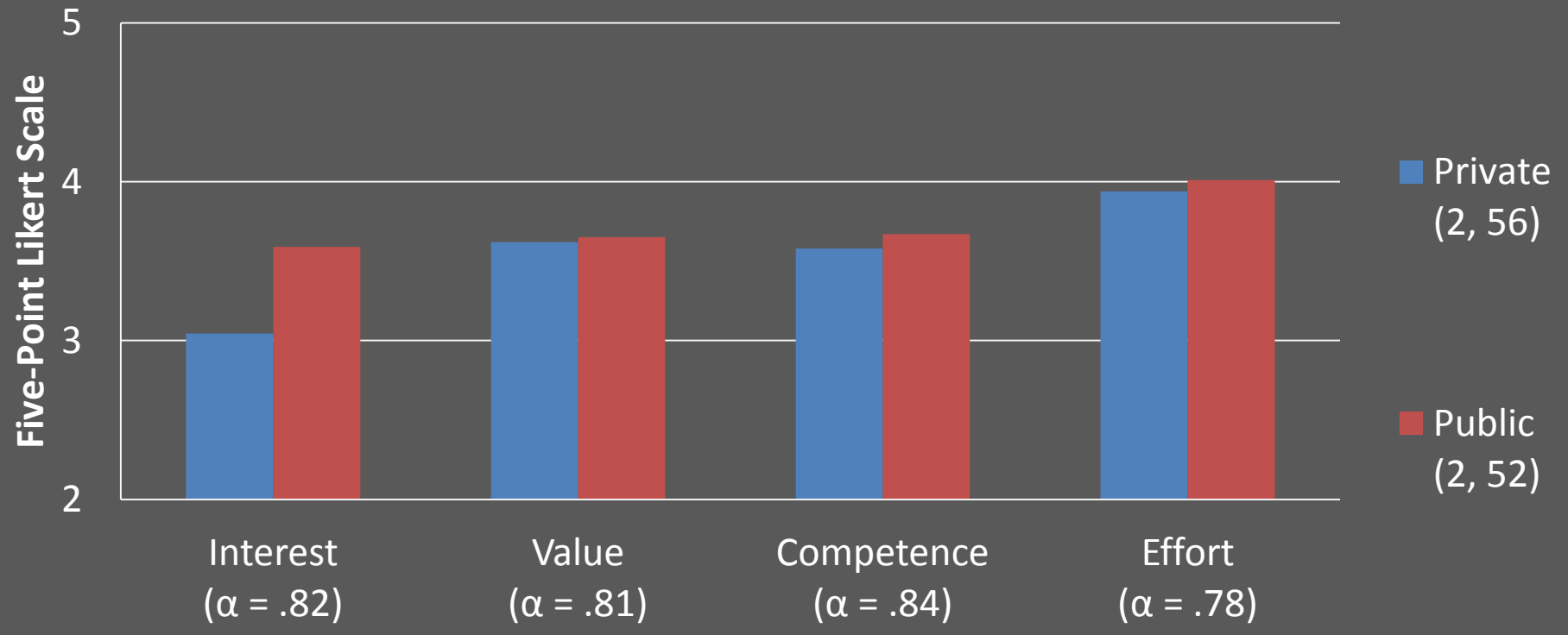


# Learning Gains Across Implementations (in SD)



# PROXIMAL ENGAGEMENT

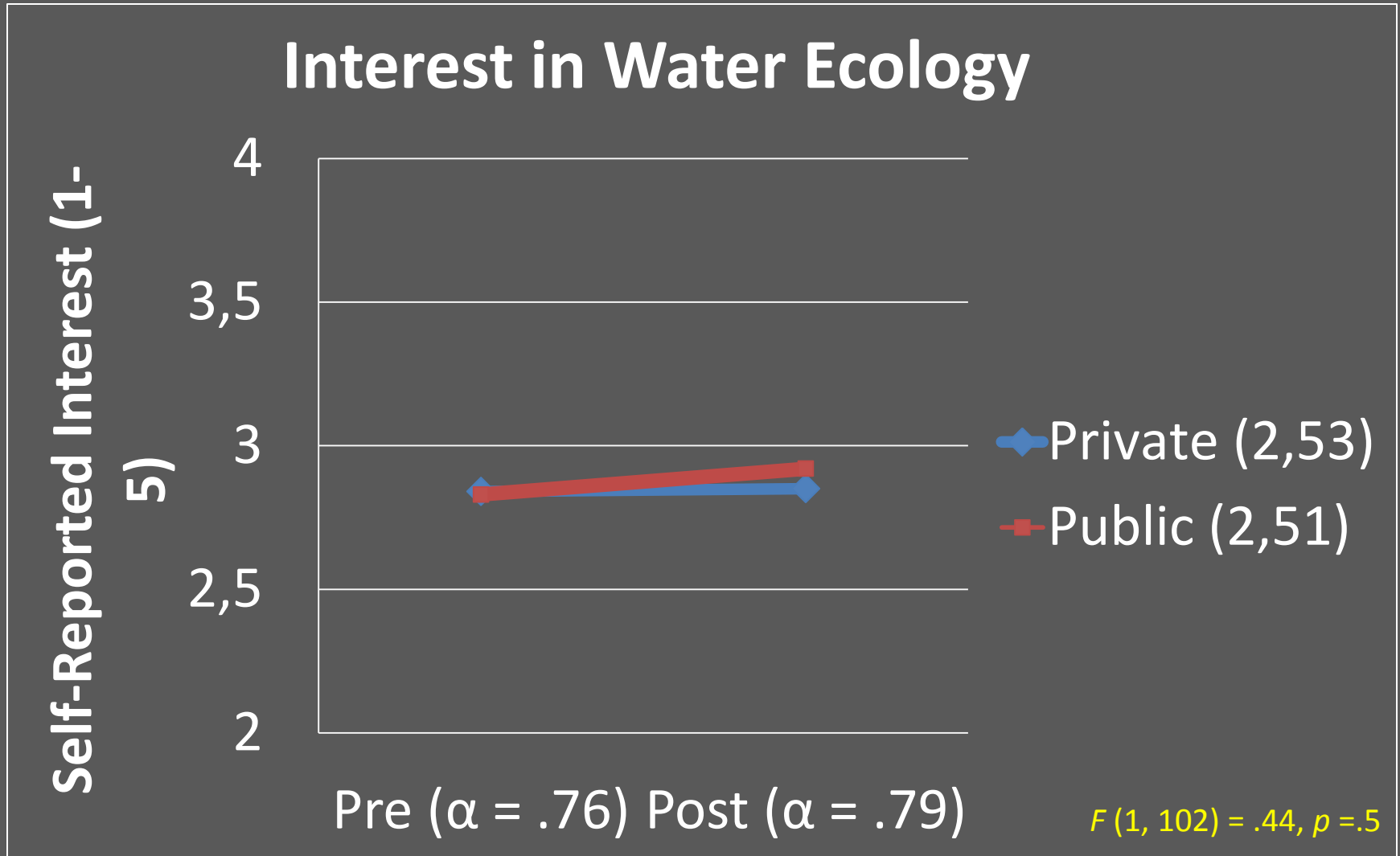
## Self-Reported Motivational Experience in Quest 2



All  $F < 1$

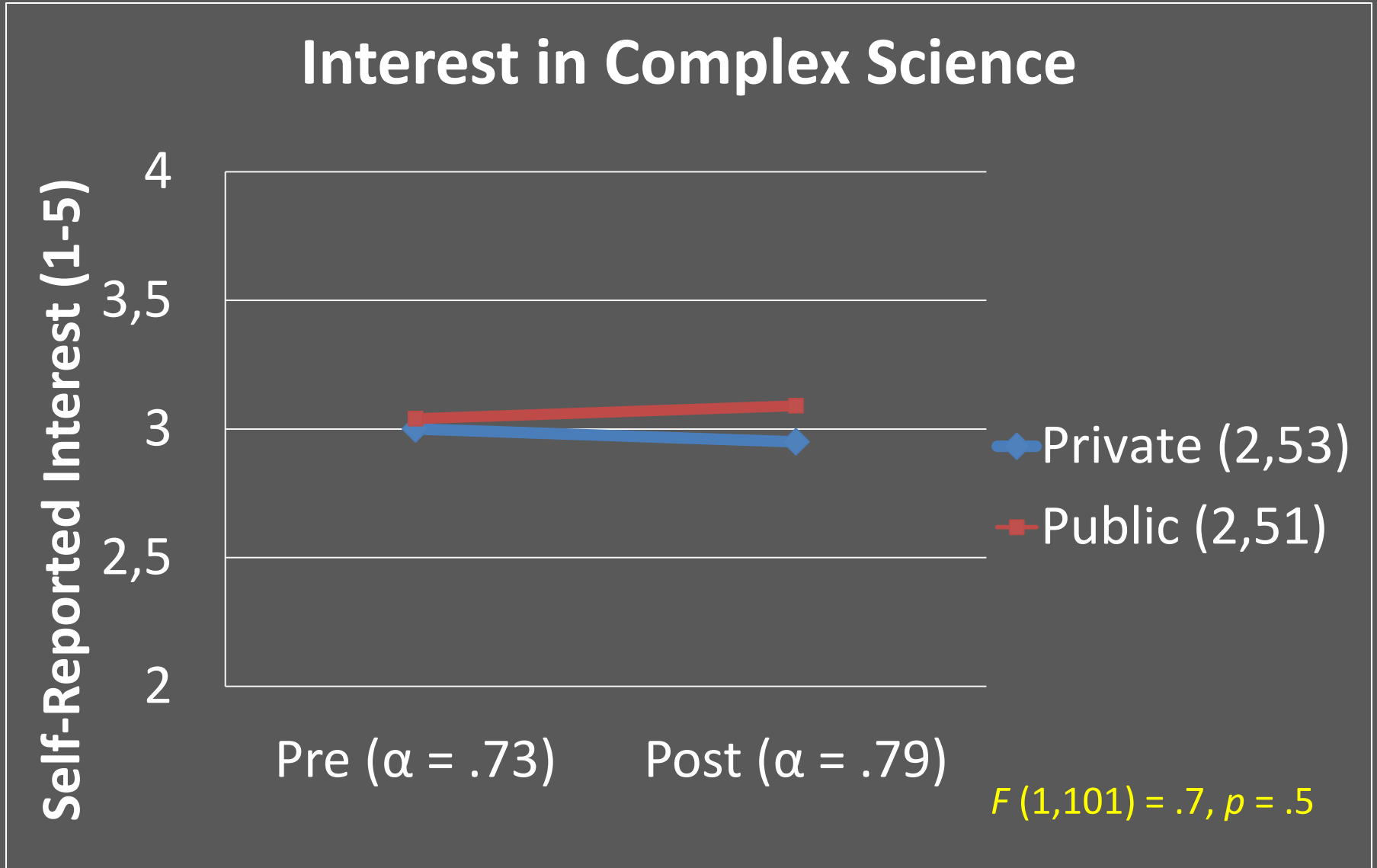
## DISTAL ENGAGEMENT

## Changes in Self-Reported Interest (Ecology)



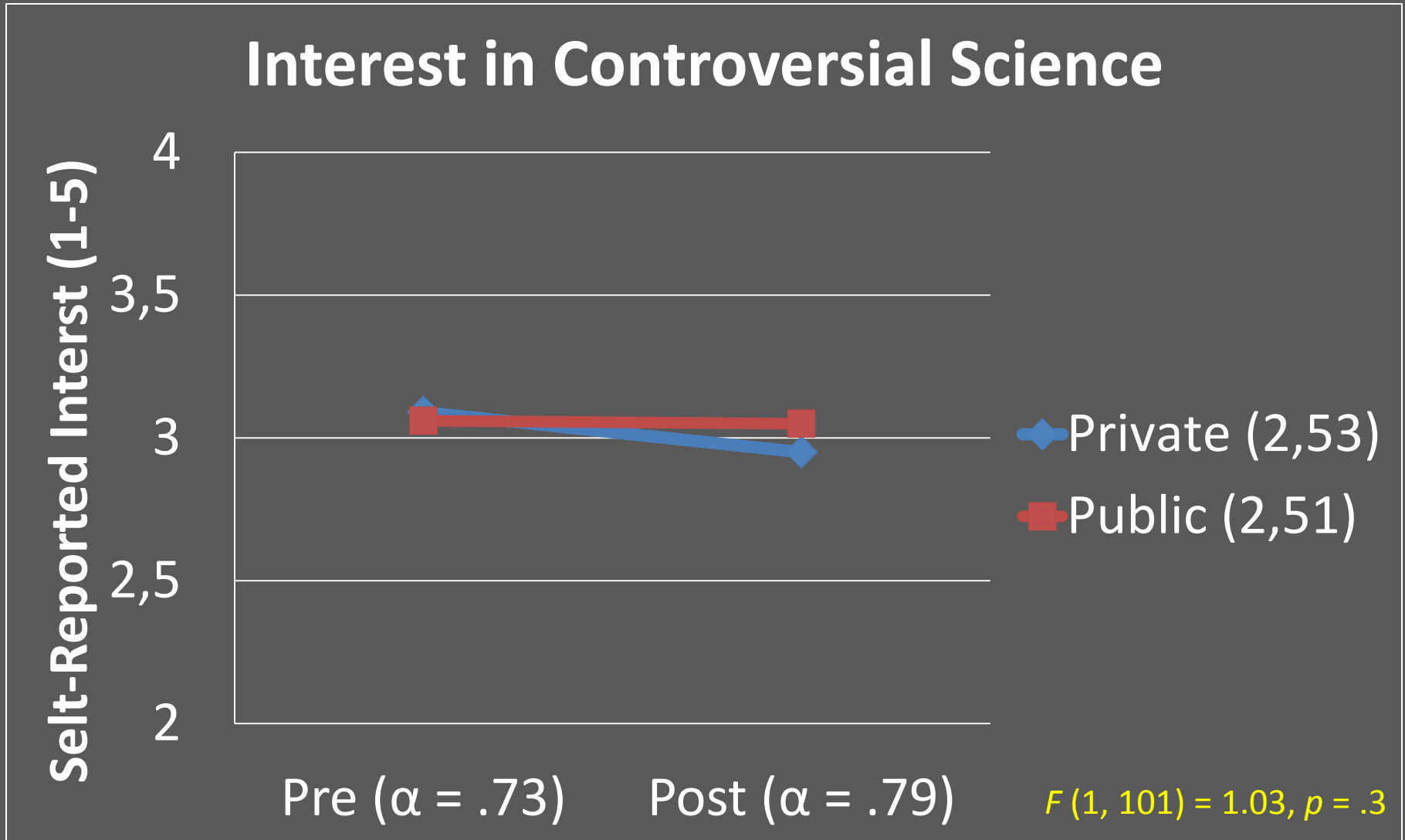
# DISTAL ENGAGEMENT

## Changes in Self-Reported Interest (Complex Science)



## DISTAL ENGAGEMENT

## Changes in Self-Reported Interest (Controversial Science)





# Summary & Conclusions

- Slight positive impact on disciplinary engagement, cognitive engagement, & interest
- Significant positive impact on proximal understanding and distal achievement
- Supports Collins et al. (1989) and Hickey (2003)
  - Competition seems okay as long as there is feedback and opportunity to improve
  - Seems unlikely that incentives that empower students would also disempower them
- Shows value of DBR and participatory model
- Supports prevailing QA incentive practice

# Summary & Conclusions in Filsecker & Hickey (2014)

- No impact on engagement or motivation
- No impact on distal achievement
- Positive impact on proximal understanding

# Analysis Issues

- How to relate individual & social
  - Immediate-level analysis of engaged participation
  - Role of teachers, where to go with DBIR
- Engaged participation as motivation
  - The intrinsic/extrinsic dichotomy remains primary
- How do we study consequential incentives?
  - How can incentivizing autonomy undermine autonomy?

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